Caritas Ukraine
Response to the Humanitarian Crisis
(as of October 1, 2018)

Key figures

4.4 million people affected, 3.4 million people in need
1.8 million people in need in Non-Government-Controlled Areas
Over 35,000 conflict-related casualties with 10,500 killed (OHCHR)
217 civilian casualties from January 2018 (40 killed, 177 injured)
Over 3,000 people killed, and 9,000 people injured from the beginning of the conflict. At least 23 children injured/killed
1,519,238 IDPs (as of October 1, 2018)
600,000 people in need living in insecure areas along the contact line including 200,000 children

Caritas Ukraine Response

Caritas Ukraine started to provide humanitarian assistance to conflict-affected people in April 2014, when the mass displacement of people in Ukraine began. Since then, for over two years, Caritas Ukraine has helped nearly 560,000 people affected by the humanitarian crisis.

Caritas Ukraine places people in need at the heart and forefront of all its responses and is guided by the humanitarian principles and Christian values. Scrupulous assessments of needs are conducted before a project begins and help is provided regardless of nationality, religion, age, gender and political background.
Key developments

- Caritas Ukraine is adopting a new approach for programs targeting IDPs and people living in the buffer zone, whereby they are increasingly oriented on integration, community development, peacebuilding and conflict management. One of the initiatives adopted to promote tolerance and reduce stereotypes is to organize integration visits from Eastern to Western regions.
- Caritas Ukraine is also mentoring IDPs families on how to best integrate in the host environment. This has proven to be a successful approach.
- Caritas Ukraine has been strengthening Monitoring and Evaluation systems within the national Caritas network which includes training of local M&E specialists, new requirements for data collection tools, reporting and impact analyses.

**Key donors:** German Ministry of Foreign Affairs, Caritas Germany/BMZ, Ministry of Foreign Affairs Republic of Poland, Caritas Poland, Catholic Relief Services, LDS, Caritas Austria, Renovabis, CNEWA Canada, Caritas Denmark, Austrian Development Agency, Dorcas, Caritas France, Caritas Espanola, Caritas Korea, Caritas International, Apostolic Nunciature in Ukraine, Embassy of Japan in Ukraine, Kindermissionswerk, Caritas Italiana, Caritas Australia, Caritas Internationalis.

Activities by sector

**Early Recovery & Livelihoods**

No less than 1500 people reached

- 33 grants for business development
- 7 vocational re-training grants
- 4 employment fairs with a total of 462 visitors
- 23 grants for employers to create 68 new jobs
- 1776 consultations for employment
- 1183 legal consultations
- 4 business Incubation Trainings (203 participants) and 1 acceleration training (25 participants)

**Food Security and Nutrition**

No less than 5300 people reached

- 2776 food relief packages
- 1520 multipurpose grants
- 553 grants for agricultural activities
- 3 Agro Training Events with a total of 75 visitors
**Emergency Shelter/NFI**
*No less than 10 500 people reached (4039 households (HH))*

- **2915** HHs in GCAs received winterization support (1157 HHs fuel briquettes in the amount of 1,5 tons per household, 1758 HHs – 3 tons per HH)
- **1124** HHs in NGCA received winterization support (934 HHs fuel briquettes in the amount of 1,5 tons per household, 190 HHs – 3 tons per HH)

**Health and Nutrition:**
*No less than 10 000 people reached*

- **2502** people received cash grants/vouchers to purchase medicines
- **131** people received medical/hygiene packages (in framework of home care services)
- **248** IDPs and inhabitants of the buffer zone reached through the home care program in Eastern Ukraine
- **5486** consultations for relatives/close ones of people in need of medical assistance on specifics of home care
- **135** IDPs reached through home care services in the regions of Ukraine

**Psychological assistance**
- **739** beneficiaries have been provided with 1035 individual consultations
- **1778** beneficiaries participated in group counselling sessions
- **99** persons (IDPs, members of the local community and ex-combatants) received psychosocial counselling in group events
- **1430** educational events
**Education**

*No less than 3000 people reached*

- **2539** children in 20 locations in the buffer zone reached through recreational and psychological assistance
- **20** family-friendly centers created in 20 educational establishments of the buffer zone

**Integration and Peacebuilding**

*No less than 10000 people reached*

- **3143** people received accompaniment (929 by family assistants, 931 by psychologists, 64 by case managers, 1519 participated in integration events) offered by Family Integration Support Centers
- **6747** people (IDPs, the members of the local community and ex-combatants) participated in 649 conflict transformation and peacebuilding events in 9 locations
- **2** integration visits of families from Mariupol and Berdyansk to Kolomyia and Drohobych, **32** participants. 25 families and 12 volunteers were involved as tutors for people in need of integration

**Complex/ Comprehensive Assistance**

- **Social centers on crisis management and self-help for people and communities affected by the conflict** (Kramatorsk, Mariupol, Zaporizhzhia, Kyiv) – **10 888** people received assistance:
  - Crisis centers (call-center, counselling, case management)
  - Community Development Centers (social space for community activation, self-support groups)
  - Resource centers: lobbying and advocacy
- **Multifunctional Social Center in Dnipro**: **3 219** people have been provided with social and humanitarian services in 2018 (69% IDPs and 31% locals). Services that are most in demand are: soup-kitchen, medical and legal consultations, home care services, psychological assistance, and hotline for IDPs (2332 calls).
Key challenges

- Lobbying for further support from government bodies after the end of donor funding.
- Further promoting the visibility of Caritas activities in the humanitarian sphere and introducing innovative models of assistance to people in need, including IDPs.
- Overcoming stereotypes at a larger scale.
- Political risks to provide assistance in Non-Government Controlled Areas (NGCA).
- Further improving the Emergency-Development Continuum

New areas of interest and perspectives of work

**Further support of medical assistance projects.** The assessment of IDPs needs in three regions of Ukraine carried out by Caritas showed that the needs for medical assistance are high – 54% of IDPs stated that they were not able to cover essential medical expenses. In comparison with locals, IDPs spend twice less money on health. Caritas plans to develop a strategy of work in the medical sphere with a strong focus on sustainable approaches.

- **Work with people with special needs and MHPSS project.** Caritas is at the final step of approval of a project to empower communities through the provision of psychosocial support for people impaired by distress in the buffer zone (funding by Swiss Cooperation Office) with a perspective to further scale up these activities.
- **Development of agriculture projects.** As a follow-up to existing livelihood activities in the sector of agriculture, Caritas is exploring innovative approaches for agricultural businesses in the regions close to the zone of conflict. This can include peer-to-peer trainings, study visits as well as support to agricultural cooperatives.
- **Development of a methodology to support new Caritas structures** including new Caritas offices in the East and pastoral-social centers as well as parish social ministry. 133 parishes are included in the process.
- **Access to drinkable water along the contact line:** Caritas is looking for more localized and sustainable solutions for water provision in the buffer zone.

Human Interest Stories

**Natalia’s Story: Grantee of Agricultural Activities Grants Program**

Natalia is 41, she is a local resident of the village of Bilokuzminivka, Donetsk region. She has a husband and five children. The family has difficult life circumstances, the constant shortage of money forced Natalia to apply for social aid, which is still not enough for provide for her family’s needs. It was very difficult to provide children with healthy and appropriate food. Natalia could not afford to buy milk.

When she heard about the Caritas agricultural grants from an advertisement near the village council, Natalia filled the application form and sent it to the project. Her application was successful and she received a 19,000 UAH grant to purchase cows and broilers. The family decided to sell dairy products. But one cow was enough only to feed the children. They sold a batch of...
broilers, added funds from the sale of milk and bought a second cow. Today the family is fully supplied with dairy products for their own consumption. Natalia also learned how to make cottage cheese and other milk products which are sold to the local population and in the market in Kramatorsk.

The family could also afford to renovate their house and is now planning to further expand their agricultural business.

Natalia is very grateful to Caritas for the help she received. Her family can now make a living and plan for the future.

**About Caritas in Ukraine**

International charitable foundation Caritas Ukraine is a humanitarian non-governmental organization which aims to help people in need regardless of their religion, nationality or social status. Caritas provides social development programs and humanitarian services to members of vulnerable communities in Ukraine supporting social development and fostering the traditions of charity and social work. The strategic mission of Caritas Ukraine is to develop philanthropy and to encourage community participation in charitable work according to Christian moral and ethical teachings.

**International Charitable Foundation Caritas Ukraine**

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