КАРІТАС УКРАЇНИ
CARITAS UKRAINE

2017 ANNUAL REPORT

CARITAS UKRAINE
Working to serve people

• Humanitarian projects • Peacebuilding and integration • Activities of social centers • Home and health care • Work with children, youth and families • Support of people with special needs • Human trafficking prevention • Reintegration assistance to Ukrainian migrants • Activities related to reforms in the social sphere • Activation of social ministry in UGCC parishes•

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INTRODUCTION BY THE PRESIDENT

Dear Friends,

as in the previous three years, the work of Caritas Ukraine in 2017 was marked (or emphasized) by challenges associated with the war and the continuing humanitarian crisis as a result of armed conflict. To bring effectively and on time (or rapidly, or punctually) help for victims of the war and other socially unprotected people in the east of Ukraine, Caritas built its network and created more than a dozen centers in five eastern Ukrainian regions: Luhansk, Donetsk, Kharkiv, Zaporizhia and Dnipropetrovsk. From these centers, assistance to victims in the buffer zone, internally displaced persons and other people in need is organized and coordinated. This assistance includes provision of basic needs: food, medicines and fuel materials for winter period, as well as a range of social services - job placement, psychosocial support, many others.

Despite the challenges brought by the war, Caritas Ukraine continues to focus on social and poverty-related issues in Ukraine and develops its priority areas: providing quality social services, such as homecare, work with children and young people in difficult living conditions, the fight against human trafficking and the prevention of other negative consequences of labor migration, support and assistance to people with disabilities. Caritas takes an active part in the debates on social sector reforms, offering its approaches to improving social protection of citizens based on the principles of the Catholic social teaching. At the same time, Caritas Ukraine is developing activities focused on strengthening social activity and consolidation of civil society.

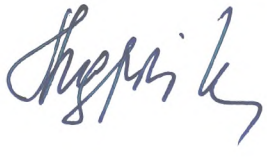
Caritas Ukraine actively participates in the implementation of the strategy of social service of the Church, promoting the activation of the faithful to diaconia in specific parishes. Through a separate program, Caritas organizes systematic trainings and community-building in parishes that provide serving to the people.

Programs of Caritas Ukraine aimed at serving the most needed in Ukraine would be impossible without the support of partners, donor organizations and private donors either from abroad or from Ukraine. First of all, I want to thank our partners from the Caritas internationalis network, in particular Caritas' Germany, Austria, Spain and the United States of America (CRS), as well as Renovabis, which, in addition to financial support, share their rich experience in providing quality social services and overcoming humanitarian crises. Our partners also contribute to the provision of funds by their governments to social and humanitarian programs for people in need in Ukraine, implemented by Caritas Ukraine. I want sincerely to thank all our donors, friends and partners for their kind support and cooperation.

As in the past year, Caritas Ukraine in 2017 continued to participate in the distribution of humanitarian assistance that came to Ukraine within the framework of the "Pope for Ukraine" campaign. It was initiated by the Holy Father Pope Francis, and as a part of it, the collection of funds among all the Catholic churches in Europe for the needs of the victims in Ukraine was carried out. It became a sign of solidarity of the Catholic Church with people of Ukraine, and we are proud that we had an opportunity to join this noble action.

Flipping through the annual report of Caritas Ukraine in 2017, you have an opportunity to get acquainted with the variety of activities of our organization throughout Ukraine and discover the problems over which Caritas works. This work is carried out by hundreds of workers and volunteers of Caritas Ukraine with extraordinary professionalism, dedication and courage. Despite the often difficult circumstances, they each day carry support and bring relief to people in need. I want to thank them for that.

Andriy Vaskovich,
President of Caritas Ukraine



CARITAS UKRAINE TODAY

Caritas Ukraine is a charitable non-governmental organization that provides assistance to people in need regardless of their religion, nationality or social status, and is a member of the international confederation Caritas Internationalis. Caritas Ukraine unites national offices in Kyiv and Lviv and more than 30 regional organizations located in different regions of Ukraine.

Our mission

is to develop charities and social work according to Christian moral and ethical values.

Today, Caritas Ukraine is composed of:

- More than 1,000 employees and volunteers.
- Hundreds of people, annually receiving financial, social, psychological and legal support to improve the quality of their life.
- A comprehensive and systematic approach to resolving social issues: we do not focus on one or two social issues; we take a holistic approach with regard to causes and their possible consequences.
- A highly qualified staff devoted to their constant professional development due to participation in company and partner training sessions, seminars, conferences; internship programs in Ukraine and abroad.
- Scientific approaches to work, in-house research on challenges in medicine, migration, unemployment, orphanages, the lives of street children and youth, integration of people with special needs, and situation assessments humanitarian disaster areas.
- A long-term partnership with Ukrainian and international charities and civil society organizations, and state bodies.

Main areas of work:

- Emergency response aid, in particular, humanitarian response to crisis;
- Assistance to children, youth and families in crisis;
- Health care;
- Support to people with special needs;
- Social problems of migration.

HUMANITARIAN PROJECTS:

Humanitarian projects: assistance to people affected by the war

Aid to people under difficult circumstances is a key activity area of Caritas Ukraine. That is why assistance to people affected by the humanitarian crisis has been our priority task since 2014. We monitor major trends, conduct needs assessments, determine areas not covered by other services, update and adjust activities according to how the situation develops, open new representative offices in cities of eastern Ukraine and draw attention of the international community to problems that Ukraine is facing.

In March 2017, at the 34th session of the UN Human Rights Council in Geneva, Caritas Internationalis made a statement prepared by Caritas Ukraine on the difficult situation in Ukraine. The statement emphasized the reduced attention of the international community to the crisis despite daily gross violations of human rights. Andriy Vaskovych, the President of Caritas Ukraine, was quoted in the presence of Zeid bin Ra'ad Zeid al-Hussein, the United Nations High Commissioner for Human Rights. "We have faced the phenomenon of the forgotten war and invisible humanitarian crisis in Ukraine. This crisis led to impoverishment of millions of Ukrainians and deprived them of possibility to ensure their basic needs and protect their rights. The international community has to put an end to this war and shift the focus to the invisible humanitarian crisis, which is the only chance to give hope to people affected by the war in Ukraine."

> 500 000

Since May 2014, Caritas Ukraine provided aid

Main principles of humanitarian project activities:

- Prompt response to urgent needs and flexibility of service provision.
- Assistance is provided to all people in need regardless of their nationality, religion, age, sex or political beliefs.
- Innovative approaches to work:
  - Regular needs assessments, adjustment of activities to the current situation;
  - Quick response to escalations in certain regions;
  - Integration of IDPs into local communities;
  - Comprehensive assistance programs focused on families and their needs.

Caritas humanitarian programs are oriented at:

- Citizens in the buffer zone (food, housing reconstruction, winter preparation, medical and psychological support)
- IDPs from the conflict zone (comprehensive support of integration at new places of residence).

ASSISTANCE IN SATISFYING BASIC NEEDS

Activities related to the satisfaction of basic needs are initially aimed at meeting the urgent humanitarian needs of people who suffer from the war in eastern Ukraine. Since 2014, it has been one of the top priorities for Caritas Ukraine. Provision of food, fuel, medicine and reconstruction of buildings, demolished during military operations, help people from the buffer zone cope during these rough times.

Ninel Oleksandrivna lives alone. Her son with his family moved to Mariupol a long time ago. The woman has just received fuel briquettes and tells about her difficult life. "I do not know what we have done to deserve this. We were living a simple and peaceful life, had a farm with goats and rabbits, and did not bother anybody. We used to drive our small car, which stands broken now. Our son used to sail and fish. And now, we have mines laid everywhere with a zero chance of going somewhere. At present, our life is impossible without the humanitarian aid. Fuel briquettes from Caritas are a real present. It was so cold that I did not know how to survive. Briquettes produce a high heat output. Wood and coal are quite expensive now and it takes time to heat a drafty house. On a windy day, the house always sings and whistles as a music box. Its roof is broken, it leaks, buckets are placed everywhere. I was told that the roof cannot be replaced as it holds the walls. I do not even brush away cobwebs to avoid a ceiling falling down. One day, a shell fell in the garden, and now the wall is full of holes. Do you know how the pipe sounds? Our house sounds the same during strong wind gusts..." Ninel Oleksandrivna also receives medicine from Caritas.

Projects are implemented by regional Caritas offices in Zaporizhzhia, Kramatorsk and Mariupol, operating in residential areas along the demarcation line of Luhansk and Donetsk regions.

Tymofiy Mykolaiovych lives in Kirove, a small village in the buffer zone. He was diagnosed with Cerebral palsy. The only close person left after Tymofiy's mother death is his friend, Hennadiy, who takes care of him. Hennadiy used to work as a miner before the war. "I had a stable salary and pension, which were enough for me and Tymofiy," he says. The mine was closed after the shelling and Hennadiy lost his job. Pensions for both men are the only source of income now, though there are many expenses: medicine and even heating, as electricity is often cut off in the village. Hennadiy found out about a Caritas assistance program at the village council. The men collected all the necessary documents and used the grant of 7,500 hryvnias to purchase 4 tons of coal and 5 cubic metres of timber. "It helped us keep the house warm in the cold winter weather. I cannot imagine how we would have survived without it," says Hennadiy. He and Tymofiy Mykolaiovych are very thankful for the assistance as it gives hope for the future and brightens up their difficult life. "Life goes on and it is good that there are people who care," they say.

Objectives set for 2017:

- Satisfaction of urgent basic needs of IDPs and citizens of the buffer zone (nutrition, fuel, medicine and psychological support).
- Provision of citizens in the buffer zone with means to get ready for winter, which include money to purchase warm clothes, heating and insulation equipment, reconstruction of facilities damaged during the conflict to ensure at least one warm and safe room.

Key results in 2017:

- Kits with food and toiletries were delivered to about 6,000 people.
- Almost 5,000 beneficiaries received multipurpose cash grants to ensure basic needs.
- Nearly 5,000 grants were given to prepare for the cold season (monetary assistance to purchase heating equipment and refurbishment needs).
- More than 200 grants were distributed for reconstruction of facilities.
- 1,200 tons of fuel briquettes were delivered to 700 families, 500 families got electric heaters.
- More than 4,000 people received cash grants/vouchers for medicine, medical supplies and urgent medical interventions.
- 600 beneficiaries were given basic first aid kits.
- More than 1,000 individual psychological consultations were conducted. 1,000 participants took part in group consultations and psychological support initiatives.

Trends, conclusions and achievements:

- Flexibility of activities and timely adjustment according to the current situation, mobility of service provision directly in places where people in need reside.
- Caritas has several response modules to meet urgent needs of people, including reserves of items people need the most: food kits, fuel, money, construction materials and also maintenance crews and psychologists to cooperate with people. Selection of a particular module depends on needs that have arisen.

"According to estimates of international organizations, more than 400,000 people live in the buffer zone. We work and try to encompass a wider circle of people and provide assistance to people who need it the most. Unfortunately, we witness how the assistance to Ukraine is reducing. Last year, UN programs were only 20% funded and as a result a lot of organizations are winding down their activities, especially international ones. Caritas on the contrary is only enhancing its capacities to help people where they need the assistance the most."

Hryhoriy Seleschuk, Director of Humanitarian Programs Development, Caritas Ukraine

"It was very important for me to join the assistance team. We visited homes of people and communicated with them during the trip. It hurts to see children playing in the playground that was damaged by shelling, surrounded by neglected buildings, and listen to their parents, asking when the peace will finally come and pleading not to be left forgotten. It is extremely important not just to provide financial assistance in the form of briquettes or food kits, but also communicate with people, give them your attention and care and ensure they are not forgotten."

Maksym Bondarenko, Project Manager, Caritas Ukraine

"The difference of the 'Housing Restoration' project is that we see changes! The project team conducts research and an assessment of areas where activities are planned before the kick-off. There were many ruined facilities, but we saw great changes and positive dynamics of people returning to their homes in a couple of months. It is inspiring!"

Artem Yakovliev, Mobile group coordinator, Kramatorsk

Key benefactors:
German Ministry of Foreign Affairs (GMFA) and Caritas Germany, Catholic Relief Service (CRS), 'The Pope for Ukraine' initiative.

CRISIS IN AVDIIVKA

Crisis in Avdiivka – an prompt response example to urgent needs by Caritas in the region

Avdiivka is the nearest city to the front line, heavily shelled starting from January 29, 2017. The majority of its population (which according to different sources varies from 15 to 25 thousand citizens) is elderly people. Not less than 1,900 children live in the city. Caritas mobilized its capacities in the region and recourses of the national office in Kyiv starting from the first day of the escalation. On January 30, a warming center for local citizens was established at the Chemist stadium with the assistance of the State Emergency Service and a Caritas shelter was also set up. Products were delivered to four field kitchens installed at the stadium.

- 1,000 food kits were distributed on the first day
- 250 food kits were given to elderly people under the guidance of social services
- 1,000 food kits were distributed by Caritas staff the following day
- A qualified doctor was working at the Caritas shelter, providing consulting services, examinations and essential medicine
- 100 medical kits with essential medicine were given to families with kids.
- Caritas Kramatorsk delivered sleeping bags, first aid kits, fuel and candles. A basic needs assessment was conducted
- From January 30, 10–15 Caritas employees stayed daily in Avdiivka (staff of Mariupol and Zaporizhzhia offices).
- On February 2, Caritas evacuated 60 children (including 9 of pre-school age) and 23 adults to Sviatohirsk. All persons evacuated received psychological support, essential medicine and toiletries.

ENSURING LIVELIHOODS AND ACCESS TO THE LABOUR MARKET

Job hunting and ensuring livelihoods are the hardest challenges for IDPs. That is why assistance to IDPs in job searching or launching their own business is one of the most important components of Caritas activities. It includes vocational trainings, business consulting, provision of individual grants for learning and business development, creation of workspace and cooperation with employers. Projects on employment, vocational guidance and grants for start-ups and business development are aimed at supporting IDPs willing to set up their homes and receive resources in the new labour market and living conditions. The project runs in Kharkiv, Kramatorsk, Sloviansk, Mariupol, Zaporizhzhia and Odesa.

Lidiya from Popasna had been teaching math in a local school for more than 20 years. She liked her job and was respected by her pupils and colleagues, but then Lidiya had to leave everything and move with her 11-year-old son to her older daughter in Kharkiv and start a new life from scratch in an unfamiliar place. Teachers are in demand everywhere and Lidiya managed to find a job quickly. Though this work is poorly paid, the teacher had to pay rent and her son's tuition fees. Moreover, her health deteriorated after a car accident. Lidiya needed to find ways for further development. Having discovered the business grants project, she decided to take a risk and draw up a project to bring to life her old ideas of teaching online math courses. Her application was approved and Lidiya received a grant to purchase all the necessary equipment and software. After that, she developed educational programs for children of different ages, made video tutorials, found students and started teaching online. "Caritas helped me get back on my feet in every possible way," said the woman thanfully. A lot of work lies ahead, but Lidiya remains active, tries to find and improve her educational programs for children, studies new technologies and learns unfamiliar computer programs. And what is more important, she is full of energy and new ideas!

Objectives set for 2017:

- Facilitation of employment provision to IDPs by implementing programs for their vocational development and training, as well as cooperation with employers.
- Creation of possibilities for employment of IDPs willing to learn a new occupation, acquire knowledge and skills for further successful employment under new labour market conditions by providing individual grants for professional development (tuition for short-term courses for IDPschosen on a competitive basis).
- Provision of grants for business entities regardless of their organizational or legal forms (except for state, utility and non-profitable organizations), and also self-employed individuals ready to create workplaces for IDPs.
- Provision of business grants for launching or resumption of own business to IDPs and local citizens in Donetsk and Odesa regions.
- Restoring livelihoods of IDPs and local citizens in rural areas of Donetsk region, controlled by Ukrainian government to develop the private agricultural sector.

Key results in 2017:

- Initial employment consultations were delivered to 1,000 people.
- Vocational trainings were conducted for 362 IDPs to improve their professional level and their re-education.
- More than 2,300 people were rendered services by employment and business development centers.
- 291 persons found a job.
- Services on CV writing/amending were provided to 878 people.
- 21 events facilitating job search were held, where almost 9,000 people participated.
- 113 grants for vocational training programs were issued (of 871 submitted applications).
- 105 workplaces for IDPs were created.
- 172 persons were given employment to carry out temporary social work under the cash-for-work project.
- 300 grants for own opening or resuming a business were issued.
- 325 grants for opening or resuming an agricultural business were given (grants amount varied from UAH 7,500 to 25,000).
- More than 350 people received individual or group consulting services on peculiarities and principles of farming. Topics of consultations were prepared according to requests of beneficiaries (picking and storing root vegetables, vegetable farming, growing fruits and berries, greenhouse farming, raising broiler chicken and rabbits, etc.).

Trends, conclusions and achievements:

- Basic forms of work: employment consultations, occupational training programs, cooperation with employers, job fairs, and management of "Career for New Life" website.
- Grants for entrepreneurs include support of business start-ups, and resumption of existing business on a competitive basis. The main objective of this approach is to restore the main source of income of IDPs and their financial independence. The main focus is to support micro-business initiatives (petty trading, small-scale services or production activities). Grants are issued on a competitive basis. The decision on giving the grant is taken by the contest commission after examining business plans presented by candidates. Special attention is paid to candidates from vulnerable groups.
- Grants to support farming focus on resuming or opening a long-term agricultural business to provide oneself with necessary food. The grant might be spent on purchasing animals, birds, seeds, farming equipment, materials for greenhouse farming or agricultural buildings required for running the activities.

Voices of the project:

"Each successful story of our projects is daily proof that we do the right things and change people's lives for the better. Amid crisis situations and the events, which took place in the country, almost each person has experienced a crisis, felt fear and stress. To start a new life from a scratch, we need courage and understanding that we want changes. Stories like these enable not only benefactors to change but us as well. We are not afraid anymore and start to believe in what we are doing. It is extremely important that Caritas provides not only money and food kits under its activities, but also prospects, self-confidence, and the possibility to develop as a specialist because sometimes skills and support are more important than money."

Valeriia Bielavkina, Head of Caritas Ukraine employment projects

"Our project tries to provide comprehensive assistance. The initial consultation will help narrow down the job search, shape the vision of a new job, analyse the labour market in a new region, improve a CV, receive useful tips on how to undergo an interview, and give a feeling that there are people who share advice and offer friendly support. Our initiatives are aimed at inspiring and unifying people, improving their knowledge and skills."

Veronika Sotula, Project manager in Kharkiv

"Today, I can state with certainty: 'knock on the door and it will be opened.' Every single day, I thank Caritas for helping us take the first step."

Kateryna, IDP, received a business grant from Caritas to open a store in the village where she lives.

'I have been living with my daughter as IDPs in Kharkiv since June 2014. I had started working since the very first month, but in September 2017, I lost my job, which was a real shock to me. I started looking for options of how to launch my own business as I can do many things, I am a good manager, I can easily cope with challenges. I wanted to change my area of activities as my previous job had burnt me out. I was looking for opportunities to learn something new. Heaven's response was Caritas Kharkiv's 'Business School' project, where we received useful skills for promoting our business projects, received advice from highly-qualified and skilful coaches. The humane treatment made me breathe freely, I became more confident in my strengths. Every morning, I silently thank these people for their sensitivity, humanity and support! These are real treasures in a hustle and constant conflicts of the modern world. These two months instilled a strong faith that everything is going to be fine, and there is always a place for good deeds on Earth."

Alina, a ward of Caritas Kharkiv

Main benefactors:
Catholic Relief Service, OFDA/USAID, LDS Charities, German Ministry of Foreign Affairs (GMFA) and Caritas Germany

PEACEBUILDING AND INTEGRATION

Peacebuilding projects are aimed at restoring social coherence, trust and cooperation in communities through reconciliation and mutual understanding, which are especially important for integrating internally displaced persons into local communities. The main philosophy of activities foresees cooperation not with separate social groups, but with the society as a whole, and to make people aware that existing problems can be resolved jointly. Nowadays, the Ukrainian community and each separate person need to be able to establish a dialogue with others, find possibilities for understanding, build relationships based on common values, lay the foundations for lasting peace, civic freedom and well being. Projects are implemented in Kyiv, Kamianske, Kramatorsk, Kharkiv, Ivano-Frankivsk, Drohobych, Zaporizhzhia and Odesa.

One Sunday evening, families affected by the war – IDPs from Luhansk region, a family of an ATO veteran and local citizens got together in Caritas Ivano-Frankivsk. Such different destinies, but the war affected each of them. Participants shared their memories about a life before the war and drew up a map of dreams. By unifying people, Caritas facilitates peacemaking inside the community. Nataliia's family are displaced persons from Luhansk region. The family has recently won a grant for developing their own business and they thank God for meeting kind people, though quite often they faced misunderstanding and non-acceptance. Andriy is a military man, an ATO veteran. "People out there are the same as here in western Ukraine. They also want to live in peace and quiet, want to love and raise their children," said Andriy. "There are many problems, but if to sort them out jointly, we will be able to find a faster and better solution, accord and peace, but not only the peace which is to rule in the east, but the peace which lives in our hearts." Director of Caritas Ivano-Frankivsk Father Volodymyr Chorniy summed up the meeting.

Objectives set for 2017:

- Restoration of social cohesion, trust and cooperation in communities through reconciliation and peacebuilding.

Key results in 2017:

- Project activities encompassed more than 11,000 people, 53% of whom are local citizens, 16% are ATO veterans and their families, and 25% are internally displaced persons.
- More than 1,000 various events were held

Trends, conclusions and achievements:

- Overcoming stereotypes, search of understanding between representatives of various groups and different points of view (via forum theatres, human libraries, film clubs, and dialogue circles)
- Facilitation of communication and deepening of social ties between different groups (creative workshops, joint street actions, theme-based camps for children, teenagers and families).
- Strengthening local potential for conflict transformation (trainings on stress management, conflicts resolution and peacebuilding promotion, forums, conferences and round tables).

Voices of the project:

"'Where there are two Ukrainians, there are three hetmans.' And how many more narratives we have heard for 25 years of Ukrainian independence. But in fact, the thing which unites us, Ukrainians, the most, considering the events of recent years such as the Revolution of Dignity and war in the East, is a model of our future, arising from the general will of Ukrainian citizens to live an independent, pro-European life. While implementing a peacemaking project in Kharkiv region, you face that peace and a peaceful life is a unifying factor for everybody. But the way for reconciliation is unique and complicated for each person. So even when military operations end in the east and a big number of internally displaced people returns home, we will have to work to overcome mental traps and dead-ends of historical memory, to put up with the past and clear the space for the future'.

Maryna Krasnova, Project Coordinator at Caritas Kharkiv

"The war discourse is spreading much faster and more efficiently than the peace discourse in our country. And that is why it is so important to broadcast the value of peace and develop a format of communication founded on mutual understanding and acceptance, but not on propaganda. This year we have been implementing two peacebuilding projects. We are covering both the east and west of the country. The lines of conflict differ though the tension is spreading over the whole country. For example, the language issue, different mentalities and ideological issues are more acute for the western part. Though in the east, ideological differences are not discussed, as almost in each family its members do not see eye to eye on this matter. Our common goal is to restore social cohesion, trust and cooperation in communities through reconciliation and peacebuilding. We hope this will reduce risks of conflict escalation in Ukraine'.

Hanna Homeniuk, Manager of peacebuilding projects

"Psychological groups and consultations are very supportive. It still hurts when you hear 'Interlopers!' despite the fact you've been living next door to one another for so long. It is often mentioned that we are displaced persons during conflicts, and that is why such projects are very essential."

Project participant, an IDP from Donetsk, living in Kamianske.

Основні донори
Федеральне Міністерство закордонних справ Німеччини (GMFA) та Каритас Німеччини, Catholic Relief Service (CRS)

ACTIVITIES OF SOCIAL CENTERS

Comprehensive support programs at Caritas Ukraine social centers

Social centers, combining different activities to assist people in difficulties, have been launched under various projects since 2016. These activities might have different objectives, varying from provision of comprehensive social services to family support and civil activity development, though all of them are focused on unification and integration of Ukrainians, shaping new active citizens of the state. In particular, the emphasis is laid on joint programs for IDPs and representatives of local communities. That is why the core activities encompass assistance in increasing steadfastness and self-help among the population affected by the conflict, and vulnerable citizens of local communities.

The war made Olena and her family leave their hometown of Donetsk and move to Ivano-Frankivsk. Moving was a real challenge for her and her two sons as the city was unfamiliar, and there were no friends or relatives. The woman had to start everything from scratch there, and at that time, services of the Family Support Center were exactly what she needed. Olena and her sons became the center's regular visitors from the very first day of its opening. The boys draw, dance, study English, and their mother has started visiting group therapy sessions with a psychologist on advice of the center specialist. The mother is working with a family assistant, the same IDP as Olena, who has already gone through the integration process. Such communication facilitates trust, as no one can understand the person better than the one with the same experience. "I do like the way the staff treats children and parents, it feels like home here. Ivano-Frankivsk is a nice city, but your hometown is a place where you have cordial relationships with its citizens, and thank God, we have such people here," says Olena. The family also attends drama classes, where they learn more about themselves and can remedy some negative points through acting. Step by step, Olena manages to cope with her problems and fix her life in a new place.

Multifunctional social crisis and self-help centers for persons and communities affected by the conflict in Ukraine

The centers' activities are mostly focused on people affected by the current humanitarian crisis in Ukraine – internally displaced persons, citizens of the buffer zone and uncontrolled territories of Ukraine, who often cross the border line. The project is implemented in cities which are junction points for IDPs due to their proximity to the ATO zone (Mariupol, Kramatorsk, Zaporizhzhia), and also in Kyiv, where except for the direct assistance to people in need, special attention is paid to developing methodological approaches and cooperation with state bodies. The staff realizes that the main focus should be laid on communities, as strong communities provide an environment that is beneficial for both local citizens and IDPs. That is why key activities include assistance in enhancing steadfastness and self-help among people who suffered from the conflict, and vulnerable members of local communities.

Targets set for 2017:

- Crisis and social consulting services for IDPs and local citizens in difficult situations at the crisis center including crisis consulting in challenging situations leading to short-term psychological stability and a long-term social support under complex crisis situations.
- Activation of civic participation among representatives of local communities and IDPs through activities of the Community Development Center.
- Potential development among local communities, operating to ensure local social welfare, and activities aimed at advocacy and improving the wellbeing of IDPs.

Key results in 2017:

- More than 10,000 project services, 5,500 of them are IDPs, the rest are representatives of local communities.
- Hotline services were rendered to more than 3,700 persons, providing them with information about center services and services for IDPs, when clients were readdressed to corresponding agencies.
- 190 persons were provided with services of crisis consultants, 167 persons received psychological support.
- 196 families had case management services.
- Self and mutual help groups started operating in all project locations.
- 27 initiatives with volunteers participating were conducted, and volunteer development programs were launched in each location. More than 700 volunteers are engaged in the project.

Trends, conclusions, achievements:

- Community development by active participants is a key approach of the project. For this purpose, micro-grant competitions are to be held in 2018. These competitions are aimed at supporting communities affected by military operations in eastern Ukraine, facilitation of adapting IDPs to new life circumstances and development of local communities.
- Multi-functionality of the centers is a combination of a range of innovative approaches and implementation of social services to satisfy the needs of local communities and serve the purpose of strengthening them.

Voices of the project:

"The unique feature of the project is the possibility to provide services for beneficiaries from different social groups. Consolidation of all lines of activities into a single center is an efficient and promising decision as our wards can receive a wide spectrum of services. It should be added that the volunteer movement is an important initiative for community development. And our project provides a unique opportunity to be a link between those who need help and those willing to help.:

Valeriia Harmash, project coordinator, Caritas Mariupol

Family support centers and integration models for IDPs and host communities

Centers provide specialized assistance aimed at socially integrating IDP families and local citizens (including ATO families) and provision of different types of support. The main objective of the activities is to increase social integration by creating a common communication platform, including an integrated support of families, applying joint needs in communication through creative leisure, education, and exchange of practical information and experience. The second level of activities includes assisting families to develop social contacts, especially with local government bodies, educational institutions, adaptation trainings, group meetings, various initiatives and therapeutic classes. Centers operate in Kharkiv, Zaporizhzhia, Kamianske, Ivano-Frankivsk, Kolomyia and Drohobych.

Objectives set for 2017:

- Facilitation of social integration between IDPs and local citizens, including family members of ATO veterans by creating a common level of communication at Family Support Centers based on common needs: creative leisure, education, exchange of information and experience.
- Integration support of families, aimed at raising the awareness of social roles (parents/guardians) and development of educational and parenting skills for routine situations using abilities and resources of all family members and local community.
- Engagement of local leaders – priests, teachers, active members of society – to participate in awareness raising initiatives with local communities.
- Social support using the case management approach with involvement of mentors –coaches (family assistance).

Key results in 2017:

- More than 6,000 persons (2,000 families) used the services of Family Support Centers. Almost 7,000 were rendered services by a psychologist (more than 5,000 hours of individual consultations and more than 2,500 group consultations), and more than 50 integration initiatives were carried out.
- An innovative for Ukraine approach was launched, including services of family assistants, who managed to improve communication between families from different categories in each center. In Kamianske, mutual help groups were created, where families which had already had Caritas integration services helped newly arrived IDPs. In Ivano-Frankivsk, parents of people who were killed in the ATO become mentors for lonely IDP mothers.
- A film about the integration challenges of three families, whose members are participants of the project, was produced.

Voices of the project:

"Caritas is the first to apply the unique model for integrated support of all family members. Using the developments and integration experience of Poland, it also created a communication program, comprising a basic level of communication between family members regardless of their category (IDP, ATO, local citizens) up to the advocacy level aimed at raising the awareness about the importance of community acceptance."

Maksym Bondarenko, National coordinator of the project

Key benefactors:
the German Federal Ministry of Economic Cooperation and Development (BMZ), Caritas Germany, the Polish Development Cooperation Program "Polish Aid" by the Ministry of Foreign Affairs of the Republic of Poland, Caritas Poland.

HOME AND HEALTH CARE

Home care – is a unique program in Ukraine of quality and comprehensive assistance for lonely people and people in difficulties. This is the oldest Caritas social initiative, which has been continuously implemented since 1998 in different regions of Ukraine. It is aimed at assisting people in need from the most vulnerable groups. These are solitary seniors, people at a terminal stage of a disease, people who need constant assistance at home as a result of trauma or disorder, and members of their families. The overall objective of the project is improvement of the quality of life of socially insecure groups by facilitating access to professional home care services, meeting the aid receiver's needs and promoting financial independence and stability in service provision.

In 2017, the project was running in Kyiv, Odesa, Lviv, Kharkiv, Dnipro, Ternopil, Uzhhorod, Ivano-Frankivsk, Boryslav, Drohobych, Kolomyia, Chortkiv, Starobilsk, Kramatorsk and populated areas of the buffer zone.

Ms. Lidiia is 82. She is alone. Four walls of a tiny flat in the center of Lviv are her world. She has a notebook full of diagnoses from different doctors. Though the elderly lady's biggest problem is that she almost cannot move. Her husband died a long time ago; Lidiia has no children. The elderly lady stays alone in her flat except for 40-50 minutes a day, spent with a social worker of the Home Care project several days a week. But without this help, Lidiia cannot imagine her life. AAs soon as Marianochka finds what a doctor has prescribed me, she brings me the medicine in a couple of days," says Mrs. Lidiia. Her modest flat is full of icons and religious books. She talks a lot about God... and Mariana. It seems she has a hope solely for Him and her. "She cooks for me, washes me, puts clean bed sheets on... To feel good and safe. She always talks to me." Mariana became a close person for Mrs. Lidiia a long time ago. "She is asking from the threshold: how did you sleep? How was yesterday evening? Does anything hurt? Is everything ok?.."

Ms. Mariia is 83; she has been working hard all her life to ensure a decent life for her family and always imagined herself happy in old age. In 2014, her daughter, as a majority of Horlivka citizens, was forced to leave her hometown, but the following year she managed to take her mother to Kharkiv too. At present, they are living together in a rented flat. The woman is alone almost the whole day, as her daughter has to work long hours. Ms. Mariia has difficulties servicing herself as after a serious fracture her arm almost doesn't work and she also has spine curvatures. It is even extremely difficult for the elderly lady to take food from the fridge which is on the same floor. Ms. Mariia calls Natalia, a social worker of Home Care center, her salvation. Natalia visits the elderly lady 5 days per week, buys food, brings potable water, helps with household work, takes her blood pressure, applies ointment, does all necessary medical procedures and brings detergents. But what is most important is that Ms. Mariia can go for a walk with Natalia's help, as she cannot manage it herself.

Objectives set for 2017:

- Provision of home care services (hygienic and paramedical services, assistance in solving domestic, social, legal issues, redirection to specialists and spiritual support (if needed)).
- Trainings on necessary skills to take care of the chronically ill and palliative patients for members of their families.
- Creation of possibilities for borrowing rehabilitation care products and provision of information and consulting at home care centers (Lviv, Ivano-Frankivsk, Kharkiv).

Key results in 2017:

- 2,300 people received home care services.
- More than 20,000 consultations were provided.
- More than 1,400 lease agreements for rehabilitation equipment were registered.
- 145 trainings were delivered for family members and other interested people.
- Activities related to increase of program funding aimed at reduction of dependency from international financing were started for the first time. Implemented approaches include provision of services on a paid basis (one person received paid services from Sheptytsky hospital (Lviv) financed by a citizen of Ireland through local Caritas), financial support from local authorities (Ternopil and Ivano-Frankivsk). The fundraising strategy of the project was developed, its implementation started in 2018.

Trends, conclusions and achievements:

- All home care services are provided in compliance with state standards for home and palliative care.
- All home care centers operate in accordance with a standardized methodology with allowance for peculiarities of a target group and a region. For example, projects for internally displaced people additionally engage a psychologist and a doctor as IDPs often have problems registering with health care authorities and usually need psychological assistance.
- A person with their needs, desires, and cultural values regardless of nationality, religious or political beliefs constitutes a focal point of all activities.
- A flexible approach to program implementation which foresees new components depending on regional needs, the humanitarian situation in the country, and demographic and social peculiarities of a target group.
- The main objective of the activity is not only to eliminate physical sufferings of ill people by providing services that meet their everyday needs, but care about the psychological and mental health of the wards so that they don't feel lonely or disregarded by society.
- Services in residential areas of the buffer zone are provided by local citizens who received specialized trainings on basic principles for home care provision. Each person cooperates with Caritas under cooperation agreements and takes care of three elderly or disabled people five days per week. It helps not only to solve the problem of home care for people in need, but also provides employment for locals, which is in high demand under conditions of destroyed infrastructure and unemployment in the frontline area.

Voices of the project

"We have always focused our activities on a person's needs and problems. All our work as well as the services we render are aimed at creating comfortable and safe conditions for severely ill people at their homes, close to their relatives, and not insenior citizen centers. In most cases our wards are senior adults with progressive diseases. It is quite difficult to see any positive changes in their living circumstances, but even a tiny positive thing in health and the life of these people has dramatic social value."

Mariia Romanova-Treml, Project manager, Kharkiv

"The project staff is not only nice specialists, but also very nice people. When they enter my home, it feels as if an angels flies in. What they do is the highest form of humanism."

Olena, client of the project

"I am visually impaired (completely blind), was left alone without any relatives and needed care. Thanks to Caritas I received free medical support and necessary medicine. But the most important thing for me is my Olena from Caritas, who visits me, cooks, clean the house, brings water, firewood, fires up the stove, does the shopping, washes me, cuts my hair, and does things I cannot manage myself. She is my eyes and my hands."

Project ward from Vilkhova village (buffer zone)

THE PURCHASE OF MEDICAL EQUIPMENT

In direct cooperation with doctors of the Volnovakha Central District Hospital in Donetsk region, medical equipment worth EUR 69,063 was purchased through an open tender. The equipment is required for the hospital's further operation, which provides services to more than 86,000 district citizens, more than 38 000 internally displaced people and first aid and surgical services for wounded military men who need urgent surgical treatment.

The purchased equipment includes:

- an infant incubator;
- laparoscopic equipment and instruments;
- an anesthesia ventilator for adults and children;
- operating lamps;
- universal hydraulic operating table with necessary equipment.
- 4 wheelchairs for patients;
- 2 ultra-violet cameras for sterile instruments;
- 4 antithetical mattresses;
- bactericidal radiator and lamps for it, etc. .

The Volhovakha hospital was chosen for project implementation based on monitoring results of of people's needs in the buffer zone conducted by Caritas Austria in cooperation with Caritas Ukraine and other local partners, which showed dramatically low accessibility to medical services in this region.

"Our hospital received extremely necessary medical equipment with Caritas efforts. It will help save lives of thousands of citizens in our district and also IDPs. We haven't had laparoscopic equipment before, which is an opportunity for surgeons and gynecologists to provide surgical services using modern, progressive technologies, which in its turn will speed up the recovery of the patients."

Viktor Saranov, Chief Doctor of Volnovakha CDH

Main benefactors:
Caritas Austria, Germany, Austria Development Agency (ADA),
Catholic North East Welfare Association (CNEWA),
Swiss Cooperation Office in Ukraine,
the Ministry of the Interior of the Czech Republic.

WORK WITH CHILDREN, YOUTH AND FAMILIES

The framework of this area of activities includes a range of social projects, aimed at providing assistance to children, their parents and young people in difficulties to overcome crisis, acquire necessary knowledge and skills, and find resources to cope individually with challenges. Projects are based on a concept of counselling and social work with children and young people by combining social, psychological and pedagogical methods and adjusting them to the needs of wards in order to enhance their potential, strengthen relationships, improve their emotional wellbeing, raise awareness, and develop their skills and competence to manage their lives better. Projects encompass such classical methods of social work as individual and group work, street work and case management. Except for the work with children, project teams always cooperate with parents, as the social environment plays a detrimental role in children's development. are social and pedagogical assistance, social support, consulting, raising of awareness and further guidance, self-help groups and outreach activities.

Key services

- social and pedagogical assistance,
- social support, consulting,
- raising of awareness and further guidance,
- self-help groups,
- outreach activities.

Centers for children and families and Youth Care centers operate in Kyiv, Odesa, Lviv, Kharkiv, Ivano-Frankivsk, Poltava, Ternopil, Khmelnytskyi, Dnipro, Zaporizhzhia, Kamianske, Drohobych, Brody, Boryslav, Stryi, Kolomyia, Sloviansk, Sieverodonetsk and Novovolynsk. A nursery for children from vulnerable groups who cannot visit state nurseries for different reasons also operates in Lviv. The mother and child care center is open in Vilche in Kharkiv region, providing a temporary shelter and crisis assistance to internally displaced mothers and their children from occupied territories in Luhansk and Donetsk regions of the buffer zone. The Caritas staff also cooperates with children of different age groups in the buffer zone of Luhansk and Donetsk regions at 20 educational institutions.

The war forced Olena and her two little kids (two and a half and five years old) to leave their home in Donetsk and move to Poltava. Having settled there, the family started looking for a kindergarten for an older daughter. However, the timing came quite soon when the war still had a tremendous effect on her. The girl was afraid of everything and always stayed close to her mother. Friends advised Olena to visit Caritas, and she is very thankful to them for that. The girl has become more independent, started playing with other children and trusts adults thanks to training sessions with a psychologist at the Center for Children and Families. She has also found new friends. Every visit to the center is an exciting adventure for the younger boy; he comes here with great pleasure. Olena and her children try not to miss sessions and are very grateful to the center staff for their assistance.

CHILDREN, YOUTH AND FAMILIES CARE CENTERS AT LOCAL CARITAS ORGANIZATIONS

Objectives set for 2017:

- Development of social skills and raising awareness of children and young people about pressing issues to improve their ability to individually solve everyday problems, build relationships, settle conflicts and to prepare them for responsible adulthood.
- Improvement of mental and emotional wellbeing of kids and young people, development of their inner potential and skills.
- Assistance in improving parenting skills for better upbringing and care of children in families by providing consulting and training services and social support of parents.
- Social rehabilitation of lonely mothers with kids, promotion of their integration into the social environment and restoration of livelihoods (at the Mother and child care center).
- Facilitation of service provision in the state social protection system through active participation of civil society organizations in rendering services, and lobbying amendments to regulatory documents and standards.

Key results in 2017:

- More than 1,500 children and almost 700 parents used the services of Centers for children and youth.
- 42 children attended the crisis nursery.
- About 1,400 children and more than 700 parents took advantage of child care center services.
- 52 women with kids were given a temporary shelter, psychological, medical and social support.

Trends, conclusions and achievements:

- Considerable attention is paid to applying various methods aimed at promotion of positive relations and conflict resolution, such as mediation, training, and work in a playful environment.
- Use of sport as an important element of improving social skills, and promoting an active and healthy lifestyle.
- Experimentation with and introduction of innovative methods such as interactive awareness-raising trainings, art, theatre, music and dance therapies, socially-oriented mini-projects and much more. These are possible due to individual best practices shared between teams of child and youth care centers.
- Initiatives and events for the benefit of local communities and improvement of conditions in the social space initiated and organized by children and young people are gaining in popularity.
- Positive parenthood schools and consulting sessions with a psychologist are beneficial for all parents because the family and family relationships are a key factor for child development.

Voices of the project:

"Caritas' rules teach me to refrain from swearing. I also learn to hold my temper and react less aggressively to others. I have an exciting and interesting time thanks to the staff's. The training sessions taught me how to write a CV, use email, I learnt a lot of new things about building fruitful relationships and cooperation with other people. I extremely enjoyed the excursions, visits to museums, as my family cannot afford them."

Oleksandra, 17 years old, Lviv

YOUTH STREET FOOTBALL CUP "CARITAS CUP 2017"

The second all-Ukrainian youth street football cup "Caritas Cup 2017" took place on June 3. The sporting event brought together 120 young footballers aged 13-16 from 11 Ukrainian cities. The team from Brody emerged victorious in a fierce battle. The second and the third place were given to teams from Kreminna and Kyiv.

Street football culture and a "sport for everybody" principle are gaining more in popularity among the Ukrainian youth. This year, the number of "Caritas Cup" participants doubled compared to last year. Teenagers from Kyiv, Lviv, Khmelnytskyi, Kolomyia, Dnipro, Zaporizhzhia, Kreminna (Luhansk oblast), Brody, Kamianske, Odesa and Fastiv boasted teams. The event was organized by the International charitable foundation "Caritas Ukraine" with support from the Ministry of Youth and Sport and the Football Federation of Ukraine.

The championship has established a new trend in Ukraine's sports environment: communication between the participants is more important than victory. Players are boys and girls of different age groups and fitness levels. Compliance with rules, mutual respect and the fair play principle are the most decisive factors for every match.

Football team players are teenagers and wards of Caritas social centers. Generally, they are young people in difficult situations and children from crisis families, who receive social and psychological support to develop their strengths. Although these teenagers have poorer initial conditions, they shape themselves by improving their personality and controlling their temper. Football serves as a tool for unification, interaction, and to sett and achieve goals.

"We noticed that this year that teenagers are more open, eager to meet each other and communicate. They share their experience during trainings and when preparing for the championship. Teenagers do not behave as competitors, they act as a close-knit group united by a big common cause."

Yuliia Herulia, a social worker of Caritas Lviv Youth Social Center

"The concept of street football culture is quite similar to our principles for working with teenagers, which foresee accepting others as they are, staying on equal terms, respect, trust and teamwork. We see our children playing football and understand that they are a new, tolerant and wise generation. We do believe that we will be able to help them expand their horizons and plan to hold the championship in the future."

Iryna Pukhniak, project coordinator, organizer of "Caritas Cup 2017" annual initiative

PSYCHOLOGICAL AND SOCIAL SUPPORT OF CHILDREN IN CITIES CLOSE TO THE DEMARCATION LINE IN THE EAST OF UKRAINE

Objectives set for 2017:

- Support of children, parents and teachers to strengthen crisis resistance.

Key results in 2017:

- Caritas mobile groups operated in 5 schools of Volnovakha district in Donetsk region, 5 schools of Bakhmut district, 3 schools of Maryinka district and 5 schools of Stanytsia Luhanska district in Luhansk region. Over the year, the location was changed to avoid any duplications with services of other organizations.
- 98 regular visits of mobile groups were made at educational institutions in the buffer zone; services were rendered to 1,200 children. Group consulting sessions were delivered to 245 kids and 440 parents. 566 children became a part of the support program implemented by local teachers.
- Summer recreation programs were organized for 220 young citizens of the buffer zone.

Trends, conclusions and achievements:

- A new approach to providing psychological and social support to children from residential areas close to the demarcation line in eastern Ukraine by teachers was developed in cooperation with the Kyiv-Mohyla Academy.
- The experience of program implementation proved the necessity to constantly analyze their efficiency, contact other organizations operating in the same field, take into account the obtained experience and timely shift the focus to problems that are relevant to a local community.
- Psychological support programs help reduce the level of anxiety among children and their parents and improve skills to control their emotions through systematic psychological support.

Voices of the project:

"The child and family care center is supports the realization of child development, and offers the possibility to change the lives of kids in need, fosters responsibility for others, happiness for achieving work results, happy eyes of children, smiles, love and care... They are love to our neighbor... They are an example to others of how to be merciful and caring."

Alla Rakovetska, Director of the Center in Poltava

"Father is often drunk at home. When he comes home, I, my mum and my younger sister have to hide, as he hits my mum and us. Sometimes I just go outside. When my friend took me to Caritas, I started visiting it and now I can stay there as long as I want every day. It is good to have a place like this. They help and treat me well there."

Maksym, 14 years old, Khmelnytskyi

"We are a team, taking part raising the future generation. Though it sometimes might be difficult, but when you see how children change right before your very eyes, you understand that it is not in vain."

Anna Kilas, Manager of the Center in Drohobych

"Many thanks to Caritas for its permanent support. Meetings and trainings help your soul and mind rest. The communication is really precious. The group support inspires me not to give up and go through life with a smile despite all its challenges."

Oleksandra, a mother of a large family, and wife of an ATO veteran, Ivano-Frankivsk

SUMMER VACATION FOR CHILDREN FROM THE BUFFER ZONE

Things occurring on that July day seemed routine and ordinary. Preparations for holidays with typical fuss: belongings, smiles, noises, busy adults and children anticipating the sea, sun and fun. But these kids hide things which are difficult to withstand even for an adult. Popasna, Schastia, Stanytsia Luhanska, Novotoshkivske, Talakivka – these are names of towns stated in reports from the ATO zone, the so-called grey zone, where children live through daily shelling. They go to school, help parents, play with friends and dream, but their eyes are not childlike, they are serious. "They live under constant stress and permanent shelling. Children do not sleep at night, they basically need some rest,"' Iryna Shapovalova, a pediatrician, tells journalists, who came to see the children off. Kids are always kids. They delightfully share their holiday plans to find new acquaintances, acquire new impressions, and swim in the sea.

This trip to a camp in Croatia for 200 children became possible thanks to a joint project of Caritas Ukraine and the Ministry of Temporarily Occupied Territories with financial support of the "The Pope for Ukraine" humanitarian initiative. Caritas Ukraine was one of the first to respond to the special humanitarian initiative of the Holy Father, Pope Francis, by providing the Technical Committee with a range of activities aimed at helping people who have suffered most of all, citizens of towns and cities adjacent to the line of conflict. Help, support and understanding are key principles of Caritas activities that are provided to all people in need regardless of their political, religious and other beliefs, sex, ethnic or social origins, language or other characteristics. Caritas staff lend their hand to all people seeking social assistance and protection, in order to promote a spiritual and moral rebirth of people. Our objectives coincide with the mission of the "The Pope for Ukraine" initiative. It is important not only to provide help to people, but also understand, support and pull them out of the crisis. Children, visiting the camp in Croatia, were accompanied by doctors, social workers and a psychologist. Local social services helped select citizens of the conflict line, requiring recovery, social and psychological rehabilitation the most.

Main benefactors and sources of financing:
Caritas Spain, Caritas Germany and the Federal Ministry for Economic Cooperation and Development (BMZ), Caritas Vienna (Austria) and private charitable foundation the Catholic North East Welfare Association (CNEWA) Canada, the Lviv Educational Foundation, Lviv city and regional council, Ukrainian Philanthropic Marketplace, companies and business entities, private benefactors, local fundraising initiatives among the population.

SUPPORT OF PEOPLE WITH SPECIAL NEEDS

Caritas Ukraine has been providing assistance and social services to people with special needs since 2008. Special attention has been paid to people with mental impairments and other severe disabilities (ICP, Down syndrome). A network of Caritas Ukraine social centers encompasses eight specialized centers for youth with special needs in the rgions of Lviv (Lviv, Stryi, Boryslav), Ivano-Frankivsk (Ivano-Frankivsk, Kolomyia) and Ternopil (Ternopil, Chortkiv). A number of people who received services over the past decade grew from 43 to 280 young people with intellectual disabilities. The objective of the centers' activities is provision of psychosocial support and assistance in overcoming social isolation, adaptation to live in communities, improvement of self-confidence and independence of wards, development of creative and educational self-actualization, receipt of new life skills, social integration, and work with parents.

Being aware of a son's mental deficiencies, Yaroslav's parents have been doing their best since he was a child to ensure he finds his place in society without shutting off himself at home. The boarding school gave an impetus for development, but having finished it the boy stayed at home for some time, which led to deterioration of his psychological health and loss of basic skills he acquired in a specialized school. For this reason his parents took him to the Center for youth with special needs. The first months showed how his psychological wellbeing improved and he became more confident both at home and in public places, his language practice became better, he started singing songs and learned prayers. The center's positive atmosphere helped Yaroslav find many friends, he also participated in creative lessons, visited historical places, went on camping trips, and visited the theatre and circus. "Yaroslav visits the center with great pleasure as a spirit of friendliness and openness dominated here. When he goes there, he always takes his favourite toy which means he likes being there, and we as parents get support and understanding thanks to participation in seminars, meetings and joint trips," says his father.

Objectives set for 2017:

- Improve standards of living of the youth with special needs through activities at social centers.
- Provision of psycho-social support and assistance in overcoming social isolation and adaptation to life in communities.
- Development of creative and educational self-actualization of the wards to receive life skills and social integration.
- Mobilization of communities and support of initiative parent groups.

Key results in 2017:

- Two new social centers for youth with special needs were opened in Ternopil and Chortkiv.
- 280 persons received services of the centers during the year.
- About 120 wards from state specialized centers for persons with special needs were engaged into program activities.
- More than 60 parents were drawn to implement activities in this endeavor.
- Established cooperation with 5 local educational institutions where 60 students acquired practical skills to work with people with intellectual disabilities.
- More than 600 life skill trainings were delivered.
- Three art projects and three art exhibitions were held in cities where the project was implemented.
- 3 educational and recreational camps were organized, where 70 persons with special needs took part (about half of them are students of state specialized institutions).

Trends, conclusions and achievements:

- Creation of a positive environment for project wards in specialized centers helped them improve their self-esteem, social and communication skills, and psychological well-being.
- Each participant of the project obtained the possibility for self-realization through creativity and emotions obtained at art lessons (stringing beads, embroidery, drawing, applique work, photography).
- Launched cooperation with Kolomyia child residential care home for girls with intellectual disabilities, Zaluchchia psychoneurological boarding school, Sniatyn children care home, Boryslav and Nahuievychi boarding schools for disabled children, geriatric homes in Kolomyia and Ivano-Frankivsk.
- Special attention is paid to events devoted to drawing attention of communities to problems of the youth with special needs. In particular, art shows by wards are organized to serve this purpose. For example, the exhibition of Hanna Kotelnykova's paintings and Uliana Shtunyk's photos (both are participants of the project) were held in Ternopil.
- Project methodology is based on understanding that people with special needs can adopt to a life in the society when they have relevant life skills, which wards are taught in centers. Topics of educational and practical lessons include skills to use public transport, mobility enhancement, skills to go shopping, wash, public behavior, cooking, etc.
- Wards of centers are engaged to implement Caritas social projects. For example, candles for a traditional Christmas initiative are decorated and wrapped by young people with special needs of Caritas Lviv. In 2017, an icon painted by a girl with special needs was depicted on a candle.

Voices of the project:

"The only thing I regret belatedly finding out about the center's existence. Seven years ago I became a widow and had to go to work to support myself and my son because he requires permanent care and I had to hire a caretaker on his pension. At present, thanks to the center, I have the possibility to work and my son is under proper care. He has become more relaxed, easy-going, he has friends and visits the center with pleasure. I am very happy he feels his is a meaningful and worthy member of the society."

Mother of the project ward

"I like coming here and communicate. Home is boring. Even though I have a cat, it is still dull there, but it is fun here at the center."

Yulia, the ward of Lviv center

"I thank God for Caritas and light a candle for my friends' health. I like to be on kitchen duty, to help others, which I guess is my job at the center. I learn to embroider and make necklaces. I am happy and rejoice with God that I have such special friends who can support me in difficult times. I love you and I want us to unify to succeed with everything'."

Myron, the ward of Drohobych center

"An important component of our project is highlighting problems which our wards face in society and how society reacts to them to change the standard of living for these persons."

Roman Halak, Project Manager, Ternopil

Main benefactors:
Caritas France, Caritas Spain, Vanda Rueh (the USA, inheritance), Joe Caulfield (Ireland) and other private benefactors.

HUMAN TRAFFICKING PREVENTION

Main activities in this area are focused on socially reintegrating human trafficking victims, and preventive counseling for potential migrants, especially for the youth and representatives of vulnerable groups. The project has been operating since May 2016 in Lviv, Ivano-Frankivsk, Kyiv, Odesa and Kharkiv regions.

Unfortunately, human trafficking is a problem which still remains urgent. More than 230,000 people have fallen victim to the practice since Ukraine's independence; more than a half of Ukrainian victims are men. Forced labour (more than 90%) is the most widespread form of exploitation in Ukraine.

Dmytro was in a tough financial situation, so when he came across an enticing job offer abroad, he applied without hesitation. He was offered employment in the construction industry with a good salary and nice accommodation. Dmytro agreed but after crossing the border, his passport was taken away, and the promised job turned to be actual slavery. The man was working for food and cigarettes with constant threats. It had lasted for several months. At the end, he was given $200, which was not enough even to buy a ticket home. The man sustained serious emotional and psychological trauma. It is luck that he found an advertisement about the support center where he discovered he had fallen victim to human trafficking and there are many people like him. Only support of qualified specialists of the center helped him overcome difficulties.

Objectives set for 2017:

- Detection of human trafficking victims and provision of a various range of assistance to facilitate their reintegration into society.
- Information and educational work regarding increasing the level of awareness about modern forms of human trafficking among the most vulnerable groups and all interested.
- Visits of mobile groups to provide preventive activities in remote areas, which traditionally do not fall under large-scale information campaigns.
- Functioning of a network for cooperation, exchange of information and best practices with specialized national and international organizations.

Key results in 2017:

- • 92 victims of human trafficking and 11 potential victims were found;
- • 22 people received the status of being a victim of human trafficking;
- • more than 50,000 people participated in various information and preventive events held in regional cities and villages to inform representatives of risk groups (migrants, young people, IDPs, rural citizens, unemployed people) and specialists about modern forms of human trafficking, legal ways of employment, etc.
- • 18 mass actions were held to attract public attention to human trafficking problems.

Trends, conclusions and achievements:

▶ During consulting, educational and preventive activities, the main trends of human trafficking in Ukraine were analyzed. The majority of victims suffered from labour exploitation, involvement in armed conflict, sexual exploitation, though there are cases of organ removal, sale of infants, involvement in criminal activities, and forced begging.

▶ Main risk groups are migrants, young people, including students and pupils, internally displaced people, the unemployed, and families in difficulties.

▶ • The biggest number of reported cases of human trafficking were counted in Russia, though there are also cases recorded in Poland, Moldova, Lithuania, the Czech Republic, Bulgaria and the UK. Temporary occupied territories remain a risk zone in Ukraine.

▶ In 2017, Caritas Ukraine resumed its active participation in the COATNET network (Christian Organisations Against Trafficking in Human Beings) and continues to work actively in the network of Caritas offices in the Euro-Mediterranean region, which cooperate to prevent human trafficking.

▶ Mass actions aimed at drawing the attention of the public and officials to human trafficking issues and prevention of cases where our citizens become victims of a modern slavery were held. The most successful were initiatives devoted to the World Day against Human Trafficking. In Lviv region, the action was held at three border crossing points with the European Union, where project staff and volunteers distributed leaflets about safe travelling and employment. In Ivano-Frankivsk region, a "Travel safely" campaign was held to attract public attention to human trafficking and minimize risks. In Kharkiv region, emphasis was placed on preventing human trafficking in remote areas of the region. In Kyiv and Odesa, project teams joined an international campaign devoted to the EU Anti-Trafficking Day - , whose participants walked along central streets of the city, distributing leaflets with information about modern slavery and stories of affected people due to various reasons.

"Thank you for the provided assistance, medicine, clothes, footwear and food which I cannot buy. Thank you for legal support in obtaining a disability category which will allow me to receive government allowances every month."

Serhii, victim of human trafficking (removal of organs)

I am grateful to the Caritas staff, especially to a psychologist and lawyer at the Consulting center who stopped and prevented my brainwashed 18-year old daughter from sexual slavery."

Anna, mother of a daughter planning to move abroad

Caritas does a good job and shares valuable information. It helps by giving us a chance to see the other side of the problem."

Laura Jeffry, the OSCE Special Monitoring Mission (Lviv)

"Our society remains unaware of human trafficking, often stereotyping this issue, though the use of slave labour, forced begging, sexual exploitation, sale of children and organ trade do exist and remain familiar to many Ukrainians. The anti-human trafficking team does a lot to prevent it and helps the victims. Despite living in the 21-st century, human trafficking still remains one of the biggest problems of the modern world."

Natalia Holynska, National project coordinator

Main benefactors:
Caritas Spain, Caritas France

REINTEGRATION ASSISTANCE TO UKRAINIAN MIGRANTS

In 2017, Caritas Ukraine was running 3 unique for Ukraine projects of reintegration assistance, as Caritas is the only organization providing aid to citizens of Ukraine and other countries, who have returned after a long stay in the EU and are willing to reintegrate into a Ukrainian community. Such programs have been implemented for fifteen years. Activities encompass the whole territory of Ukraine, except for temporary occupied regions. The program foresees close cooperation between civil society organizations in countries of stay and return, which facilitates promotion of an efficient and humanitarian policy for voluntary returning of foreign citizens to countries of their origin or countries which are ready to accept them.

Ihor has stayed abroad for more than 16 years. He went to look for employment in France, however, quite soon his family lost touch with him. His wife even went to search for him there, but failed, and so all his relatives and friends thought he had died. Meantime, the team of the reintegration project received information about a man staying at a social center for homeless people in Antwerpen from a colleague in Caritas Belgium. All what was known is that he spoke Ukrainian. He had no identity documents and could not explain how and where he came to Belgium from. "We managed to speak with him via Skype, but found out very little. He is definitely from Ukraine and he is from the western part, judging from his dialect. He called himself Ihor and was talking about mountains a lot," says Iryna Maievska, a legal expert of Caritas Ukraine. Chances to find his relatives in Ukraine were miniscule, there was also very little time, as the social center in Antwerpen was closing and the man could end up without shelter again. Information about Ihor was published in social networks together with his photo, sent by colleagues in Belgium. The man's son called Caritas on the third day! Afterwards, events unfolded even faster – the family sent a copy of his passport to issue a travel document at the consulate of Ukraine, and in a month Ihor returned to his home country accompanied by a Belgian social worker. As a part of a reintegration project, he received assistance to regain his health and underwent a rehabilitation course.

Objectives set for 2017:

Increase in successful reintegration of migrants, who have voluntarily returned home after staying in EU countries by providing qualified assistance.

Assistance under the projects foresees:

- social support and legal advice;
- consulting on business start-ups and running a business;
- material assistance in the form of equipment required to establish a business;
- material support to improve housing conditions;
- temporary housing rental;
- medical and rehabilitation assistance.

Key results of 2017 activities:

468 people (173 cases) received assistance under these three projects. The bigger number of cases was related to families with children.

Trends, conclusions and achievements:

The legal basis of the voluntary return program is the Directive of the European Commission as of December 16, 2008 "On return of migrants from third countries with unstable status." The Directive determines procedures for country-members for returning illegal migrants staying in the EU territory back to their own countries. This Directive has the advantage of granting states the right of voluntarily returning migrants as opposed to their forced return, and provision of a guaranteed period for voluntary departure of migrants. The main basis of this Directive is the direct application of the right of migrants for a decent return to their home country according to standards and regulations of human rights. Programs of voluntary returning exist in almost every country of the EU as a result of cooperation between the states and representative offices of nongovernmental organizations.

Voices of the project:

"Activities in the reintegration area are rather important as there are no programs at the state or local level to overcome temporary challenges which arose due to negative migrant experiences. In most cases, people living abroad to get a job or find a better life, feel psychologically oppressed if they fail to obtain what they wanted, and lose touch with their family, friends and colleagues in Ukraine. Some people sell all their property to move abroad. Grants for business start-ups, purchase of basic household items or money to rent accommodation often become the only possibility to commence reintegration into Ukrainian society after a long stay abroad."

Oleksii Kozak, Project coordinator

'When we came to Ukraine, we faced a rather tough situation – our house was burnt down and with two little children we had nowhere to live. As we received nothing from the state, Caritas assistance to repair the house was very essential. But this was not the end of our problems. We also needed to find a job to support the family, and Caritas helped with that too. With its support we managed to start our own business (a clothing retail shop), which has been running for almost a year and brings us a stable income every month'.

Roksolana, project ward

Main benefactors:
Caritas Belgium, Caritas Austria, Caritas Augsburg, Micado Migration

ACTIVITIES RELATED TO REFORMS IN THE SOCIAL SPHERE

Caritas has been working to enhance and upgrade an outdated social services provision system in Ukraine since 2012 by preparing recommendations and draft amendments to legislation to the improve situation in the social sphere based on available international standards of social assistance. Special attention is paid to creating functional mechanisms of social protection by engaging with non-state interested parties, including charitable organizations. A range of activities encompasses development of innovative for Ukraine elements such as a Unified registry of social service recipients, lobbying and implementing a principle of public funding of social services with equal access to financing. Since September 2016, Caritas Ukraine has been running a project that implements efficient monitoring mechanisms and assesses the quality of social services provision, which is an important component of reforming the social sphere. The project team has developed a concept for monitoring and assessing how social services are rendered, a provision for the creation of a national agency that monitors and assesses social services as wells as key principles for integrating monitoring procedures and assessment of provided social services into an overall plan to reform of social services.

Objectives set for 2017:

- Ensuring legislative and regulatory support for the creation of a National Internetregistry of providers and recipients of social services.
- Lobbying support for the implementation of a funding plan for social services at the local level based on a mechanism of social order as an intermediate stage toward unifying methods for funding social services regardless of the provider's ownership.
- Implementation of pilot programs for independent bodies to monitor social services at the local level.
- Activities aimed at facilitating the role of third sector organizations in reforming social services and diversifying their provision.

Key results in 2017:

- • Developed and introduced suggestions for refining applicable legislation in the social sphere, in particular, draft Resolution "On approving the Provision on the Agency for social services quality monitoring and assessment"; a concept for creating a social services quality monitoring and assessment system; a set of amendments and supplements to a new edition of the Law of Ukraine "On social services"; suggestions, changes and supplements to the Plan of action for implementing the Strategy of the State policy on ageing until 2022.

- • Cooperation with representatives of local communities regarding launching and improving procedures for ordering social services. Ongoing trainings and consultations are delivered as a part of the project in cooperation with other projects of Caritas Ukraine at centers of the Caritas network (Caritas Lviv, Caritas Ivano-Frankivsk, Caritas Khmelnytskyi, Caritas Kyiv, the Metropolitan Andrey Sheptytsky hospital and others), local governments (Lviv city council, Poberezhzhia village council in Ivano-Frankivsk region, Lviv Regional State Administration, Kyiv City State Administration, etc.). Training "Civil society organizations as providers of social services: existing regulatory mechanisms and funding opportunities" for directors of regional Caritas offices and a training under the partnership meeting on Home care and Palliative assistance regarding the creation of conditions for provision of paid social services by organizations were held.

- • The round table "Development of recommendations for the implementation of an independent monitoring and quality assessment of social services. New approaches to reforming social services provision" was held together with the Ministry of Social Policy of Ukraine. The coordination group for implementing a mechanism for ordering social services at the local level was launched based on a social council of the social policy department at Lviv city council.

Trends, conclusions and achievements:

▶ By order of the Ministry of Social Policy, with participation of the local Ukrainian office of the international research agency IFAK Institut, statistical data was annually analyzed to establish the needs of Ukrainian population in receiving various social services.

▶ A study on the features for providing the most widespread social services to the most vulnerable segments of the population by different state and non-state organizations was conducted, and the experience of cooperation with the aforementioned subjects of social services was evaluated.

▶ A model for independently monitoring and assessing the quality of social services – the creation of an Agency for social services quality monitoring and assessment was presented.

Voices of the project:

"Applying the subsidiary principle combined with a shift from command-and-control management approaches in reforming social services provision shall guarantee competitive conditions for all participants of the social services market, their equal status, access to people in need and budget funds, and also give the possibility to improve the quality and efficiency of rendered services, and puts emphasis on the recipient'.

Rostyslav Kis, lawyer, Project manager

Main benefactors:
Caritas Germany

АКТИВІЗАЦІЯ СОЦІАЛЬНОГО СЛУЖІННЯ У ПАРАФІЯХ УГКЦ

The strategy for UGCC social ministry development is aimed at a full-scale activation of social services which is to be implemented in three main areas: cultivation of the spirit of self-sacrifice and social responsibility; development of the ministry; institutional and professional development of the social ministry in local communities. The Strategy is implemented as a part of three-year nationwide program "Increase of social responsibility of parishes and their participation in community life at the local level". The project has been implemented since November 2017 by all Caritas eparchies and syncelli responsible for social services in eparchies, supported by the Social Service Department of the Patriarchal Curia of the UGCC. The program is aimed at increasing the level of activity of UGCC parishes in the area of social service by delivering trainings in parishes, development of modules for trainers and training programs for parish members. The process of increasing the level of social ministry engages eparchial, archeparchial and exarchial centers of Ukraine. These are centers in Kyiv, Lviv, Stryi, Sokal and Zhovkva, Sambir and Drohobych, Ivano-Frankivsk, Kolomyia and Chernivtsi, Kharkiv, Dnipro, Lutsk, Ternopil, Buchach, Khmelnytskyi, Odesa. The program is carried out by local Caritas offices and priests responsible for the social ministry in their regions. In total, there are 14 eparchial teams, including laymen.

Objectives set for 2017:

- Implementation of a pilot project aimed at developing Caritas parishes by drawing up a detailed map of social services in Ukrainian parishes.
- Conduct a large-scale survey in UGCC parochial communities concerning organized social activity.
- Translation and adoption of the guidebook for social ministry "Serving one another with love".
- Launch the implementation of the main phase of the project, presentation of activities and plans for 2018-2021.

Current situation and trends:

- The survey results showed that parochial Caritas centers were not created in 34% of parishes, 39% admitted not having permanent volunteers and confirmed the need for trainings on cooperation with volunteers. Parishes mostly deliver services to help the ill and elderly people, provide the "good Samaritan" service of collecting clothes and food for people in need, and also assistance for families in need. These types of services require organizational development. Child services, especially in specialized institutions, need even more substantial development and organizational solutions, as well as Pro-Life direction, servicing people with special needs, etc.
- The survey also found out that parishes need to actively develop social services. Only 24% showed a relatively high level. This is another challenge for the modern development of UGCC.

Key achievements in 2017:

- Based on the results of a poll conducted in 2,474 UGCC parishes, a detailed map of parochial social service was created. The poll was carried out in accordance with all main criteria and possibilities for the social ministry in Ukraine.
- A guidebook was published for social service organization "Serving one another with love". The book provides educational materials and information and will be useful for both parochial laymen communities, priests and seminarians. 1,500 copies of the guidebook were distributed among eparchial Caritas centers, UGCC eparchies and seminaries.
- 2,000 copies of discs with multimedia materials about the social ministry of UGCC were adopted and released.
- The meeting of 14 eparchial Caritas centers was carried out to commence an active phase of project implementation and getting relevant information about necessary initiatives at the local level.
- The Lviv Education Foundation, a partner of the project, developed a modular program on managing social projects for parish representatives called "Vibrant Parish Worshops".

Voices of the project

"Social ministry is an integral part of the Church's three-fold mission. If the community does not conduct social ministry, the question arises: how Christian is our community?"

father Andriy Nahirniak,
Head of Social Affairs of the Patriarchal Curia of the UGCC, Vice president of Caritas Ukraine

Main benefactors:
Catholic Relief Service (CRS), Renovabis, CNEWA Canada

CHARITABLE INITIATIVES

The objective of Caritas Ukraine charitable initiatives is to help people in need, draw the attention of citizens and society to problems of certain population groups, develop and cultivate in Ukraine traditions of charity, clemency, and willingness to lend a hand to a fellow person in need.

Caritas Ukraine runs regular annual charitable initiatives dedicated to certain events or holidays.

Methodology and philosophy of charitable initiatives:

- Caritas initiatives are focused on the willingness to sacrifice by engaging those who care about charities
- The fundamental idea behind the initiative is to show that even a tiny contribution made with love will help bring the light of kindness and love to families in need.
- Ensuring people in difficulties that they have supporters caring about their success and happiness, and also there are a lot people around the world eager to help, provide warmth and support.
- Attracting people in need to initiatives, such as candle making, volunteering in order to give a sense of belonging and engagement with charity.

Christmas candle

"Christmas candle" is the oldest charitable initiative of Caritas Ukraine, aimed to help children from families in crisis. Candles are decorated by young people with disabilities – wards of the Recreation and Social Rehabilitation Center at Caritas Lviv. The charitable initiative focuses not only on raising funds for children in need, but also on drawing attention to this problem, as kids are the first who suffer the most from the consequences of the humanitarian and economic crisis in Ukraine.

In 2017, more than 150,000 candles were distributed. Each of them helped bring the flame of hope to hundreds of families. The initiative is actively promoted in the east. Candles made by disabled young people were lit in Mariupol, Poltava, Kramatorsk, Kharkiv, Dnipro, Kryvyi Rih, Kamianske, Sievierodonetsk and Volnovakha.

"Everybody can share the warmth of their soul with children, bring hope and light to people who need our help. Thanks to your support, the holiday spirit came to their difficult life,"

Andriy Vaskovych, the President of Caritas Ukraine, said on the results of the initiative

School Backpack

Every summer, Caritas Ukraine carries out the 'School Backpack' charitable initiative, aimed assisting children from crisis families to get ready for school, collect school kits and share some holiday spirit and support. Quite often, families in difficulties cannot afford to buy such essential things for studies as schoolbags, notebooks, pencil boxes, coloured pencils, pens, markers, scissors, rulers, drawing sets, coloured paper, etc. In 2017, the initiative was implemented by all regional Caritas offices. During the whole summer, Caritas staff and volunteers from local centers together with benefactors, business structures and caring private individuals worked hard to make nice gifts for their wards. This year, the initiative encompassed all of Ukraine starting from Novovolynsk to Mariupol, from Kyiv to Odesa, and visited not only cities where Caritas operates, but other residential areas where children also needed help. Caritas Kyiv staff helped Kyivans and prepared school backpacks for 135 pupils from large and poor families in Kyiv, Cherkasy and Zhytomyr regions. New approaches for fundraising were used for collecting money and stationery such as "Bring an old backpack to the store and get a new one with a 20% discount" initiative, held in Mariupol and Khmelnytskyi, and a charitable fundraising initiative in offices of companies in Odesa.

"I am a mother of a large family, we raise three sons and a daughter, all of them are pupils. To prepare one child for school we need at least 5,000 hryvnias. My husband and I would have had to spend at least 20,000 hryvnias to get the children ready for school. We would not have managed without the assistance of people who are not indifferent. It is absolutely awesome that we have Caritas with its initiative."

Bohdana, a mother of pupils from Ternopil

Easter Basket

The"Easter Basket" initiative is traditionally carried out before Easter holidays. Money donated by benefactors is used by the staff and volunteers to prepare baskets and deliver them to homes of people in need, orphanages, residential houses, and to places where people need warmth, kindness, support and a small miracle. On Holy Saturday, the Father and Head of the UGCC, Sviatoslav, blesses Easter baskets prepared by Caritas Kyiv. Presents for the holiday are given to people with disabilities, large families, IDPs and solitary elderly people.

The initiative takes place in different Ukrainian cities, and shares a miracle with Caritas wards: IDPs, families of ATO veterans, families in difficulties, and the elderly. It is extremely important that this year we have managed to raise money not only from private benefactors, but also from business entities such as Auchan, «METRO Cash & Carry Ukraine», SoftServe, Wildix Odessa and many others.

"Annually before big feasts, we hope to be able to prepare at least some basic presents for our wards and make the holiday a little bit warmer. And every year, this task seems to be impossible, though every year kind people willing to help appear, and thanks to them a real miracle happens."

Iryna Starovetska, the Coordinator of Home care project in Lviv

Initiatives are financed by contributions of private individuals, religious communities and business entities.

NETWORK OF

National Office in Lviv

Caritas Kyiv

Caritas Khmelnytskyi

Caritas Dubno

Caritas Volyn

Caritas Sokal

Caritas Brody

Caritas Lviv

Caritas Mukachevo

Caritas Boryslav

Caritas Drohobych

Caritas Stryj

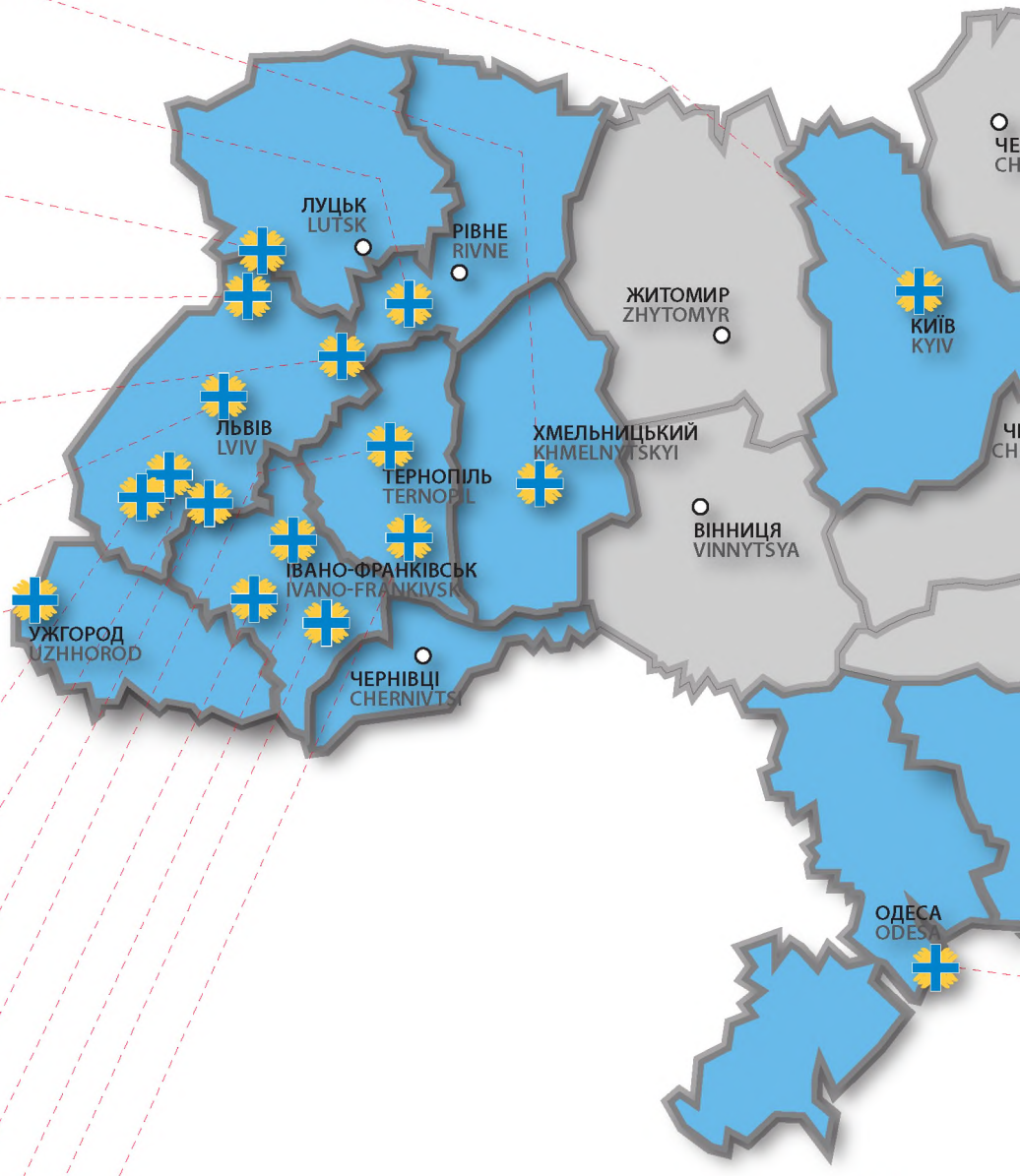
Caritas Ternopil'

Caritas Nadvirna

Caritas Ivano-Frankivsk

Caritas Kolomyya

Caritas Chortkiv



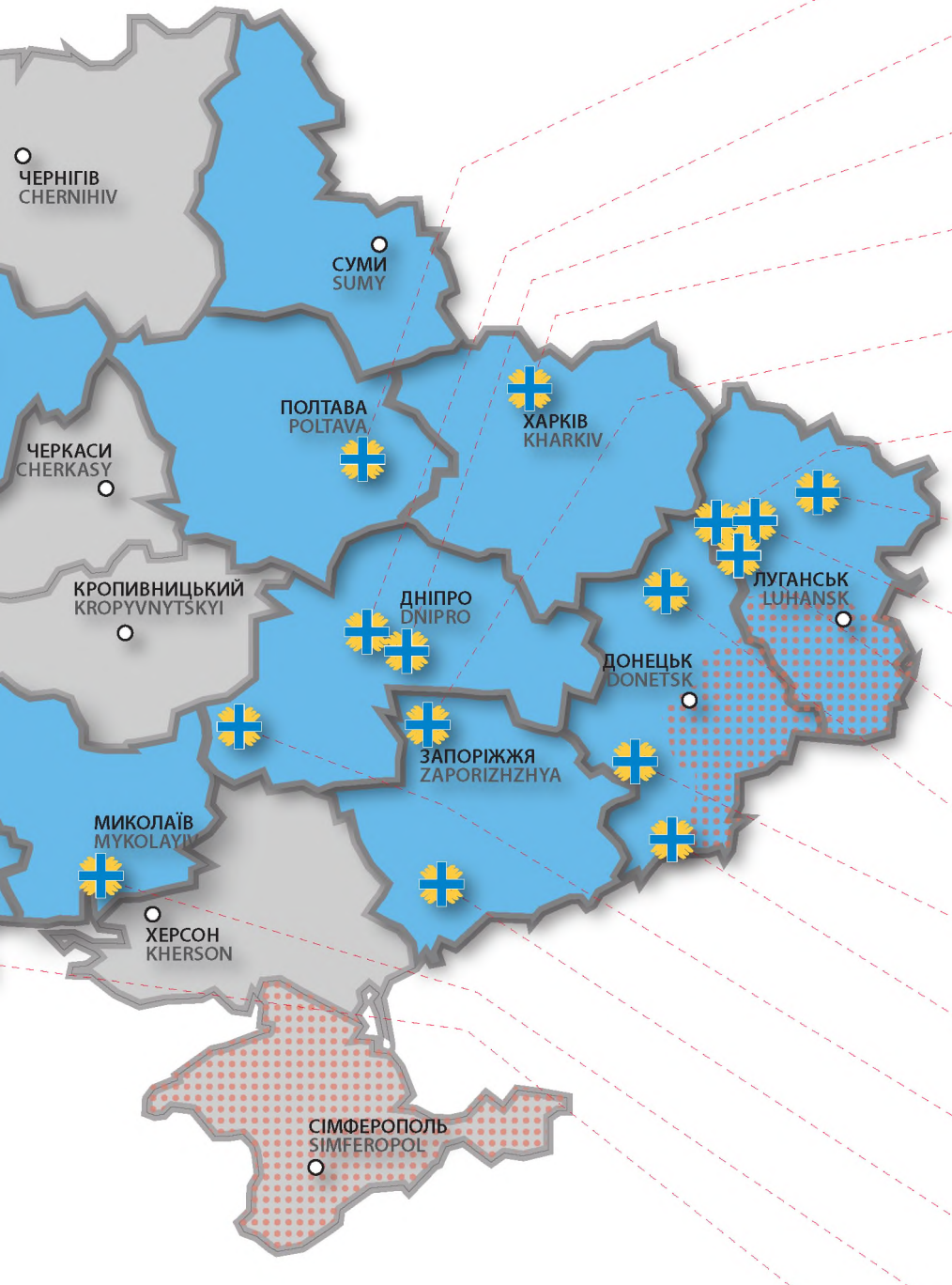
Areas not under Ukraine government control

Regions where assistance is provided

Caritas center

CARITAS UKRAINE

National Office in Kyiv



Caritas Poltava

Caritas Kamyanske

Caritas Donetsk in Dnipro

Caritas Kharkiv

Caritas Zaporizhya

Caritas Kreminna

Myloserdya Lugansk

Caritas Severodonetsk

Caritas Lysychansk

Caritas Kramatorsk

Caritas Volnovakha

Caritas Mariupol

Caritas Melitopol

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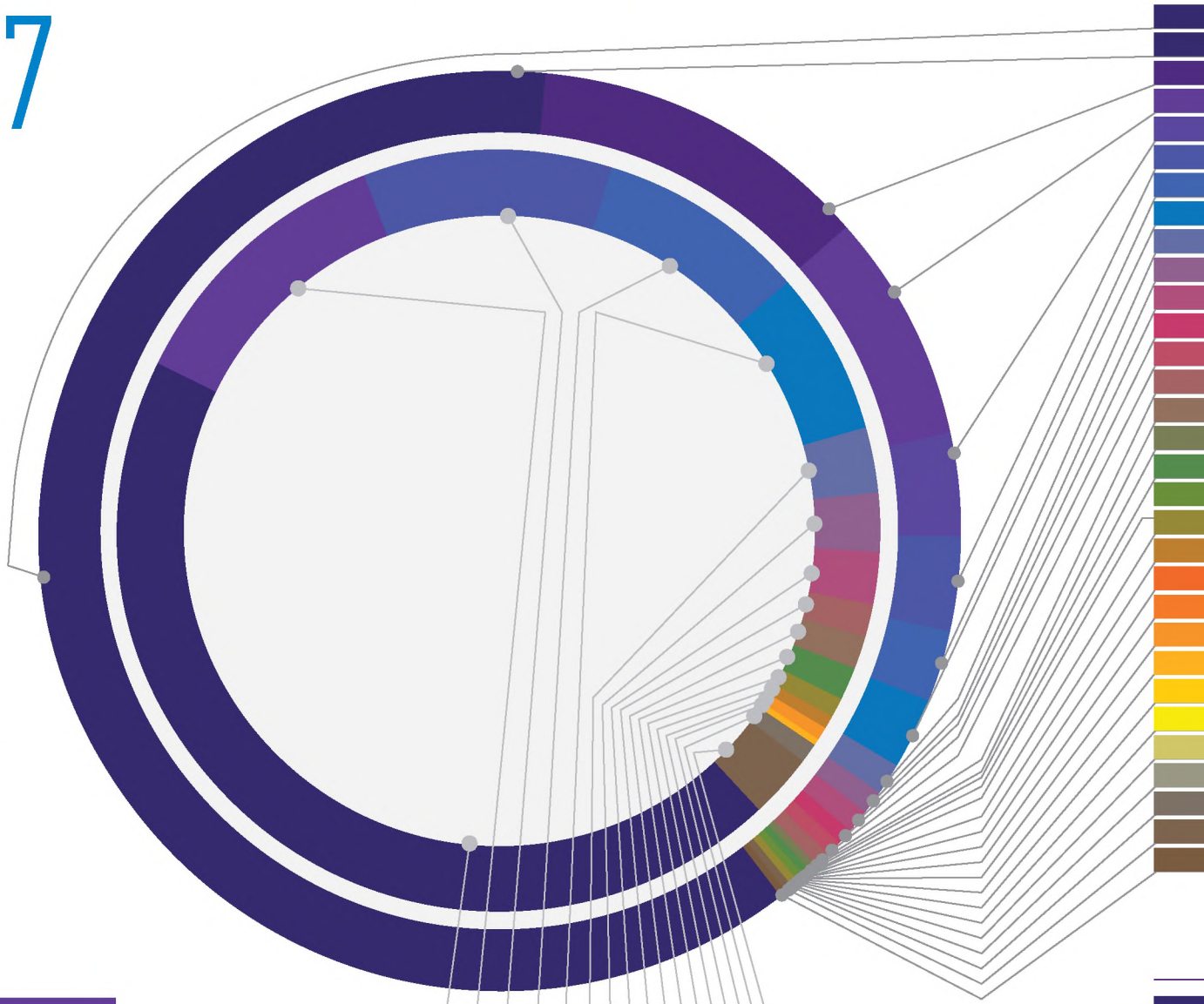
ФІНАНСОВИЙ ЗВІТ FINANCIAL REPORT

2017



КАРІТАС УКРАЇНИ
CARITAS UKRAINE

БАЛАНС СТАНОМ НА 31.12.2016

10 855 368 € надходження income

4 448 724	Карітас Німеччини	Caritas Germany
2 287 616	Карітас Відня (Австрія)	Caritas Wien (Austria)
1 304 078	Католицька Служба Допомоги (США)	Catholic Relief Service (USA)
878 020	Акція «Папа для України»	Initiative "The Pope for Ukraine"
394 574	Фундація Кордейд (Нідерланди)	Stiching CORDAID (Netherlands)
343 171	Карітас Інтернаціоналіс (Бельгія)	Caritas Internationalis (Belgium)
291 391	Карітас Польщі	Caritas Poland
251 430	Карітас Іспанії	Caritas Espanola
127 000	Реновабіс (Німеччина)	RENOVABIS E.V. (Germany)
100 000	KinderMissionsWerk	KinderMissionsWerk
71 579	Канадська Асоціація Допомоги (Канада)	Catholic Near East Welfare Association - CNEWA (Canada)
69 063	Карітас Чехії	Caritas Czech Republic
68 149	Карітас Франції	Caritas France
49 058	Карітас Інтернаціоналіс (Ватикан)	Caritas Internationalis (Vaticano)
36 232	Посольство Японії в Україні	Embassy of Japan in Ukraine
20 400	Карітас Австрії	Caritas Austria
14 558	Шотландський Католицький Фонд Міжнародної Допомоги	Scottish Catholic International Aid Fund
11 662	Посольство Швейцарії в Україні	"Embassy of Switzerland in Ukraine"
10 845	Карітас Волинь	Caritas Volyn
10 000	Конференція католицьких єпископів Японії	Catholic Bishops' Conference of Japan
6 866	Патріарша Курія УГКЦ	Patriarchal Curia UGCC
6 411	Карітас Албанії	Caritas Albania
4 786	БФ "Українська Соціальна Академія"	CF Ukrainian Social Academy
4 413	Конференція католицьких єпископів Австралії	Catholic Bishops' Conference of Australia
4 335	Марія Е Стюарт	Mary E Stewart
3 195	Карітас Аусбург (Німеччина)	Caritas Ausburg (Germany)
2 669	Посольство Швеції в Україні	Embassy of Austria in Ukraine
1 535	FRANK MASCHKE	Frank Maschke
1 400	Українська Біржа Благодійності	Ukrainian Philanthropic Marketplace
19 970	Інші надходження - приватні пожертви	"Other – private donation"
12 239 (7 789*)	Інші доходи	Інші доходи

11 111 977 € витрати expenses

* - у вигляді гуманітарної допомоги
in the form of humanitarian aid

4 935 263	Допомога вимушеним переселенцям та постраждалим від конфлікту на Сході України	Care for IDPs and victims of conflict in Eastern Ukraine
1 302 230	Комплексна допомога ВПО на базі соціальних центрів	Integrated help IDPs at the social center
1 185 549	Допомога дітям та молоді	Assistance to children and youth
975 773	Охорони здоров'я та психосоціальна допомога для вразливих груп населення	Healtcare and psychosocial aid for vulnerable population
791 916	Домашня опіка	Home care
291 703	Поєднання людей для миробудування	Linking people for peacebuilding
287 244	Створення центрів підтримки сімей як моделі для інтеграції ВПО	Creation of social centers as a models for the integration of IDPs
238 661	Міграційні програми	Migration Issues
170 318	Реконструкція опорних шкіл	Reconstruction of HUB schools
157 974 (138 285*)	Сприяння у доступі до медичного обладнанні	Medical equipment for hospitals
131 551	Соціальна інклюзія і розвиток інтеграційних центрів для неповносправних	Social inclusion and integration development centers for disabled
99 202	Запобігання торгівлі людьми	Prevention of human trafficking
79 628	Програми розвитку КУ та лоббі	Програми розвитку КУ та лоббі
46 821	Інституційний розвиток та посилення організаційних можливостей	Capacity building on social leadership
37 912	Благодійні їдальні	Charitable soup kitchen
72 119 (7 789*)	Інші проекти	Other projects
308 113	Адміністративні витрати	Administrative costs

ЗВІТ ПРО РУХ ГРОШОВИХ КОШТІВ СТАНОМ НА 31 ГРУДНЯ 2017 РОКУ
CASH FLOW STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2017

	€
ГРОШОВІ КОШТИ ТА ЇХ ЕКВІВАЛЕНТИ НА ПОЧАТОК ЗВІТНОГО РОКУ **CASH AND CASH EQUIVALENTS AT THE BEGINNING OF THE FINANCIAL YEAR**	**1 491 320**
РУХ ГРОШОВИХ КОШТІВ НА БЛАГОДІЙНУ ДІЯЛЬНІСТЬ **CASH FLOWS FROM CHARITABLE ACTIVITIES**	10 847 850
ВИТРАТИ НА ОПЛАТУ: **SPENDING ON PAYMENT:**	
Грошові кошти, використані на благодійній грошову допомогу Cash grants	(-2 249 510)
Перераховано субгрантів Transferred sub grants to local Caritas	(-6 593 076)
Оплата праці Wages and salaries	(-537 151)
Відрахування на соціальні заходи Social tax	(-141 758)
Зобов'язання з податків і зборів Income tax	(-198 708)
Товари (роботи, послуги) Goods (works, services)	(-1 260 240)
Інші витрати Other	(-96 472)
ЧИСТИЙ РУХ КОШТІВ ВІД ОПЕРАЦІЙНОЇ ДІЯЛЬНОСТІ **NET CASH USED IN CHARITABLE ACTIVITIES**	(-229 064)
РУХ КОШТІВ У РЕЗУЛЬТАТІ ІНВЕСТИЦІЙНОЇ ДІЯЛЬНОСТІ **CASH FLOWS FROM INVESTING ACTIVITIES**	
Придбання основних засобівPurchase of fixed assets Purchase of fixed assets	(-76 472)
Отримані відсотки Interest received Interest received	6 089
Інші надходження Other	1 430
ЧИСТИЙ РУХ КОШТІВ ВІД ІНВЕСТИЦІЙНОЇ ДІЯЛЬНОСТІ **NET CASH PROVIDED BY INVESTING ACTIVITIES**	(-68 954)
ЧИСТИЙ РУХ ГРОШОВИХ КОШТІВ ЗА ЗВІТНИЙ ПЕРІОД **CHANGE IN CASH AND CASH EQUIVALENTS IN THE FINANCIAL YEAR**	(-298 019)
Вплив зміни валютних курсів на залишок коштів Effect of changes in exchange rates on the balance	41 410
ГРОШОВІ КОШТИ В БАНКАХ В КІНЦІ ФІНАНСОВОГО РОКУ **CASH AT BANK AT THE END OF FINANCIAL YEAR**	**1 234 712**

БАЛАНС СТАНОМ НА 31.12.2016
BALANCE SHEET AS AT 31.12.2016

		€ 2017	€ 2016
НЕОБОРОТНІ АКТИВИ FIXED ASSETS			
Основні засоби	Tangible Fixed Assets	337 433	351 055
Запаси	Inventory	23 387	178 759
ОБОРОТНІ АКТИВИ CURRENT ASSETS			
Дебіторська заборгваність	Debi tors and prepayment	618 850	469 683
Гроші та еквіваленти	Cash at bank and on short term deposit	1 378 573	1 491 320
Поточні зобов'язання	Creditors	(143 990)	(51 909)
АКТИВИ ЗА ВИРАХУВАННЯМ ПОТОЧНИХ ЗОБОВ'ЯЗАНЬ TOTAL ASSETS LESS CURRENT LIABILITIES		2 214 263	2 438 907
БАЛАНС АКТИВІВ TOTAL NET ASSETS		2 214 263	2 438 907
FUNDS OF THE CHARITY ЦІЛЬОВЕ ФІНАНСУВАННЯ ТА ЗАБЕЗПЕЧЕННЯ			
Фонди цільового фінансування	Restricted funds	(2 212 421)	(2 365 587)
Фонди нецільового фінансування	Unresricted Funds	(1 843)	(73 320)
БАЛАНС ПАСИВІВ TOTAL FUNDS		(2 214 263)	(2 438 907)

Підтримати Карітас України

Банківські реквізити в межах України

р/р 2600801913626 ПАТ "КРЕДОБАНК",

МФО: 325365,

Міжнародний Благодійний Фонд "Карітас України",

ЄДРПОУ 21695710.

*призначення платежу: благодійний внесок на статутну діяльність.

Support Caritas Ukraine

Банківські реквізити з-за меж України

JSC KREDOBANK (vul. Sakharova, 78, 79026 Lviv, Ukraine),

SWIFT code: WUCBUA2X.

Account holder: International Charitable Foundation "Caritas Ukraine".

Account #: 2600801913626 EUR

Name of bank correspondent: KBC Bank N.V. Brussels, Belgium,

SWIFT code: KREDBEBB.

IBAN Number UA793253650000002600801913626

*please note that while transferring money it has to be marked as: Charitable Donation for ICF "Caritas Ukraine"

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DEUTSCHE HUMANITÄRE HILFE

Government of Canada

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Fondation Canada Ukraine
Канадсько Українська Фундація

UNDP

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CNEWA Canada
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SCIAF
Uniting to end poverty
Caritas Scotland

Embassy of Japan

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